# UNIVERSE: Design of a Social Robot that Supports Emotional Well-Being of the MZ Gen



# Introduction

- Social robots are a new kind of robot that is specifically designed to interact and form emotional bonds with humans.
- This project proposes a new process and framework to design a social bot, namely UNIverse, to support the MZ Gen's emotional well-being.
- We will develop a process and framework to build a social robot and blueprint its user experience. Then, we will prototype one or two most significant features/interactions using the TinyML approach to demonstrate our potential.

# **Research Purpose**

- Understand the basic elements of human-robot interaction (hri) and design the concept of a robot that helps emotional well-being through the robot.
- Understand the methodology and principles of UI/UX design based on human natural languages such as voice user interface (VUI) and design natural interactions between users and robots.
- Implement a social robot that responds to the user's voice signal based on the designed concept and interaction using the Arduino board and TinyML.

## **Research Method**

- Literature research method for social robot design from the perspective of HRI and VUI.
- User Scenario method to describe user experience based on user needs and Wants
- Use Case/Task Flow Method, which designs the main requirements required for development in User Scenario.
- Rapid Prototyping method to make and test key functions as fast as possible.

## **Research Schedule**

- Aug. Understanding HRI, VUI and Arduino environment/ Concept design
- **Sep.** Making various user scenario/ Design a task flow.
- **Oct.** Design robot appearances and facial expression.
- **Nov.** Implementation of robot function.
- **Dec.** Making a demo and final report.

## **Research Outcomes**

#### **Product**

Unlike the existing social robot, the character shape is

### **User Interface**

Through the Figma prototyping tool we have designed

#### **Software**

and Raspberry Pi environment

Kakao Voice API was used to build a simple Voice User

Interface(VUI) through Speech-to-Text (STT) and Text-to-

Speech (TTS). Touch mechanism is working on Python

designed with a friend feeling that can give a companion feeling. Organinc and rounded shapes invite the user to interact with the robot.



and animated 5 types of the robot face expressions. Round shapes were used for the robot face to give it friendly appearance.



### **User Scenario**

1. The user can talk with robot and ask questions. The robot can tell its name, whe it was born as well as change its face expressions.

2. User can ask the robot to play a song/stop a song. The3. User can pet the robot. As a response, robot will robot will play UNIVERSE by Coldplay and BTS and nodwhen it understands the user command.



**Robot Face Expression When Answering User Question** 





**Robot Face Expression When It Understands User Command** 





**Robot Face Expression When the User Pets It** 



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